

RETAILERS' CODE OF PRACTICE

Promoting Professionalism & Responsibility

Eros members are responsible traders who:

1. Sell only to adults 18 years and over, demand proof of age where necessary, and display appropriate age warnings on products.
2. Advertise and display their products in accordance with current laws, regulations and guidelines.
3. Properly and responsibly label websites and products.
4. Educate their staff about the products they sell.
5. Are responsive to Eros safety and other alerts, and to Therapeutic Goods Administration (TGA) and other safety updates.
6. Are responsive to Eros directions, especially when Eros is advised by police.
7. Operate safe, non-discriminatory, tolerant businesses.
8. Do not sell products via direct wholesale or sub-agents from service stations, convenience stores, supermarkets or from non-fixed premises such as caravans or street carts.